



FAQ Infos & Ticket Handling Festival 2021

When will the Greenfield Festival 2022 take place?

The new date is already known, it is June 9-11, 2022.

Which bands will play in 2022?

No bands can be announced at the moment. Our booking team is working flat out to put together a top-notch lineup for 2022 as well. If possible, we will try to book the bands from the 2021 festival edition again in 2022. We will inform as soon as possible.

I already have a ticket for 2021 and want to go to the Greenfield Festival 2022. What do I have to do?

Very simple: You don't have to do anything! The ticket for the Greenfield Festival 2021 will keep its validity for the 2022 edition.

Can I return my ticket for the 2021 edition of the festival and get my money back?

Please visit the following page, there is the exact procedure described:

https://greenfieldfestival.ch/de/guide#ticket_rueckerstattung

Please note that the ticket must be returned no later than 30 days after the festival date. You will then be refunded 90% of the purchase price according to the recommendations of the Swiss Music Promoters Association.

Until when do I have to return my ticket to get the money back?

Ticket refunds are possible until 30 days after the festival date (deadline July 5, 2021).

Does it matter at which advance booking office I bought my ticket?

No, if you are in possession of a valid ticket for 2021, you can process it directly via Greenfield Festival.

I have bought a special ticket (e.g. Membership with or without overnight package, Karr-Tent, Camping Claim, Camper Ticket), where do I turn to?

It does not matter what kind of special ticket you have, the booked services remain valid for 2022. The tickets/vouchers will be sent by mail in the middle of May 2022.

If you want to have your ticket refunded, you can find information here:
https://greenfieldfestival.ch/guide#ticket_rueckerstattung

I have a valid ticket for 2021 and want to change the category (e.g. from 2-day pass to 3-day pass), what do I have to do?

In this case, please contact our ticketing department by e-mail and describe your request:
ticket@greenfieldfestival.ch

I don't have a ticket for 2021, but would like to buy one for 2022. Where are tickets available?

Tickets for the Greenfield Festival 2022 are now available here:
<https://www.greenfieldfestival.ch/de/tickets>

Where do I turn for further questions, which were not answered here?

Please contact us via the contact form and describe your request:
<https://www.greenfieldfestival.ch/de/kontakt>